General Comments from March 2014 Practice Survery

>> A friendly, efficient surgery and one where I have never had to wait longe (no more than 10 mins) to be seen and one where it is fairly easy to see a doctor within a couple of days. <<
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>> All members of staff are friendly and helpful, would never change surgery. <<
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>> All so kind here <<
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>> All the staff in this establishment including the GPs are unsurpassed! Carry on as you are, can't be beaten! <<
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>> Brilliant care and consideration from the moment I signed on at Surgery <<
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>> Brilliant receptionists and doctors seen. Professional, thoughtful and empathetic <<
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>> Comfortable <<
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>> Excellent Surgery <<
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>> Great <<
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>> I am very satisfied with all aspects of the practice <<
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>> I think without doubt this is the best practice I have ever attended. I have lived in Yorkshire, London, Cardiff and Bude and it excels all the above. <<
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>> I was registered at a very busy practice elsewhere before hand. Neetside have been brilliant, very friendly, helpful and it feels like my son and i are valued and cared for. we are not just a number. Many thanks. <<
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>> It would be nice to know which doctors work here - I always seem to see a different one and never know who they are (they are usually good though) and it is very hard to get to see Dr Dowling. Name plates for visiting doctors may be an idea. <<
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>> Kind and respectful staff. Receptionists are always lovely. <<
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>> Kind, hard working and personable. Always willing to help. <<
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>> Only negative comment is that I consider morally wrong for surgery to have an 0844 tel number which then goes through various time consuming options costing callers much more than normal phonecalls and this making money for the practice <<
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>> Overall satisfactory. Very friendly atmosphere. Improvement would be local GP's running out of hours service for their practice area <<
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>> The staff are lovely and the GP I have seen to date are caring and kind <<
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>> This practice cannot be better A1. The tops in every way <<
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>> Very calm and relaxed Dr Dowling and reception very helpful <<
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>> Very good overall <<
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>> Would NOT want to go to a different surgery. <<
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>> Being new to the area there has been a seamless transition from our pervious GP to Neetside. <<
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>> Brilliant <<
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>> Dr Dowling Having been in Stratton Med Center for many years, I think Neatside is Wonderful <<
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>> Dr Dowling always has time to listen. Comes across as a very competent doctor. <<
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>> Dr Dowling is the best doctor I have ever had. Has time for you no matter what puts you at ease. <<
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>> Dr Dowling. Always has clear explanations, feeling of interest in me and time to listen.
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>> Dr. Dowling and Suzanne the Nurse. Both excellent. <<
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>> Has an appreciation of the wider issues of heatlh and "quality of life" <<
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>> It was the first time i saw Dr Dowling. He was polite, helpful and very professional. He explained what he was doing with my son at all times and put me at ease. <<
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>> Listened and explained everything and took action <<
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>> Nurse - was friendly, professional and polite <<
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>> Only came for blood test tdoay so haven't filled in re. gp but always first class <<
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>> Only had a blood test today. <<
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>> Superb <<
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>> Susan Greaves - Nurse <<
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>> Suzanne - Totally excellent <<
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>> VEry good <<
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