

NEETSIDE SURGERY 2012 GP SURVEY COMMENTS – MFD

General Comments

Excellent as always

I am very happy with this practice and with the care from the doctor and nursing staff

Generally good except a few times

Rare public service

Everyone is always very kind and helpful, really appreciated when you feel dreadful

Best surgery and doctor I have experienced

Lovely staff

Yes the doctors here are kind, considerate and extremely efficient

I am very happy to be registered with Neetside surgery

A cancer patient so often seeing doctor very good care and advice

Neetside surgery is excellent. Dr Dowling is very thorough, caring and is able to listen. Dr Julia and Suzanne are also very good and make you feel comfortable.

Very caring

Generally I am very impressed with everything. Thank you.

Excellent ++

All good overall

Is there anything that could be improved?

Waiting time

To see children quicker

Evening appointments would be helpful

0845 phone number (cost)

I was unable to get an appointment for about a fortnight this time, but cannot complain as everyone is so kind