

NEETSIDE SURGERY

NEWSLETTER - June 2015

Welcome to our newsletter.

We thought we would up-date you with what has been happening lately.

We are pleased to announce the surgery has been awarded "Outstanding" following its CQC inspection in January. Only 3% of practices have been awarded this in 2015.

Staff News

We are pleased to welcome our new GP, Trainee, Dr Michelle Benbow who will be with us until August.

We would also like to welcome our new Receptionists, Jen Gregory and Dan Shaw.

List Size

Our list size is now 4450 and our list is open to new registrations.

On-Line Appointments and Prescriptions

We now have a new on-line service to book appointments and order your repeat prescriptions. You can register for this by providing some photographic ID to Reception along with your e;mail address. We will then e.mail you a link to register.

Facebook

We now have a facebook page— please add us to your friends list if you use Facebook!

Carers

If you are a carer and need support or advice, please ask for one of our leaflets. A care support worker is able to contact you and visit you at home to discuss your needs or even help with form filling.

Going on Holiday? Need Travel Vaccinations?

If you are going on a long haul holiday and you need travel vaccinations, please remember to leave at least 6 weeks for these. You can complete a travel questionnaire available from Reception or on our Website—the nurse will then ring you and let you know what you will require.

FRIENDS AND FAMILY TEST

The NHS Friends and Family Test is coming to GP surgeries. The test is an important opportunity for you to provide feedback on the care and treatment you receive and to improve services.

A short video explaining the test can be found at <https://www.youtube.com/watch?v=sWEKinEeyLs&list=PL6lQwMACXkj1NEbF89RTD6oF9nUDyZKwJ> For further information please visit: <http://www.nhs.uk/NHSEngland/AboutNHSservices/Pages/nhs-friends-and-family-test.aspx> We have created a Friends and Family Test and you can fill this in on the website or collect a form in the waiting room at the surgery.

SHINGLES VACCINE—ARE YOU ELIGIBLE?

You are entitled to a shingles vaccine if you are born between:-
2/9/43—1/9/44 or
2/9/34—1/9/36